



Instructions for fitting your at800 filter.

For help or more information:

Call **0808 13 13 800**

Calls are free.

Contact centre open 8am – 6pm Monday to Saturday. Closed Sunday and Bank Holidays.

Visit **www.at800.tv**



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www.facebook.com/at800tv

Digital Mobile Spectrum Limited

Registered Address: 83 Baker Street, London, W1U 6AG

Registration Number: 8247385

The at800 brand is a trademark of Digital Mobile Spectrum Limited (DMSL).

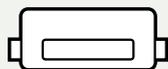
DMSL has been formed by and represents the UK mobile operators with 800 MHz spectrum – EE, Telefónica UK (O2), Three and Vodafone.

www.at800.tv



What's in your pack?

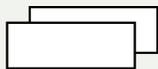
One indoor filter



One short cable with two connectors



Velcro® pads: If you need to attach the filter to your TV or set-top box



All at800 filters have been extensively tested to ensure they meet UK standards. The filter shown is for illustrative purposes and may not be the same as the one in your pack.

Freeview TV interference? at800 can help

The fourth generation of the UK's mobile phone network is being expanded, it's known as 4G. This new mobile network provides faster access to the internet on smartphones and tablets.

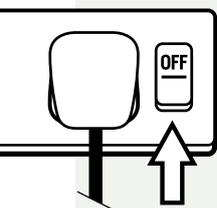
There's a small chance some new mobile phone signals, transmitted at the 800 MHz frequency, will cause interference to TV received via an aerial, most commonly known as Freeview. This could cause TVs to lose sound or channels and for pictures to become blocky, freeze or say 'No Signal'. Cable and satellite TV, such as Sky or Virgin, won't be affected.



How to fit your at800 filter

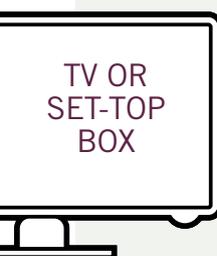


IMPORTANT: READ THE 'SAFETY FIRST' SECTION BELOW BEFORE YOU BEGIN

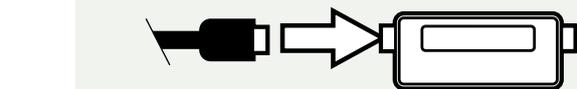
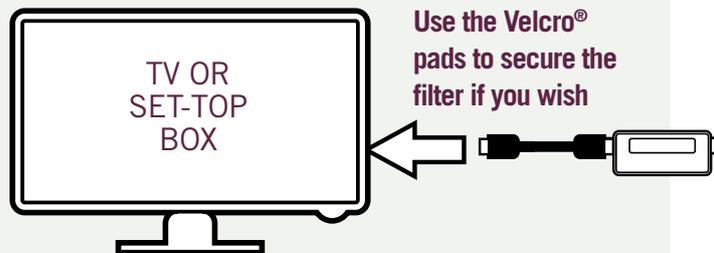


1 Switch off the TV (and set-top box/amplifier/booster if present)

4 Plug the other end of the short cable into your TV or set-top box

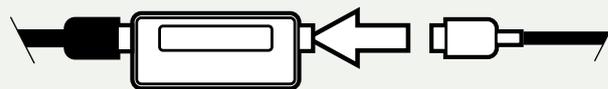


2 Unplug the aerial cable from your TV or set-top box

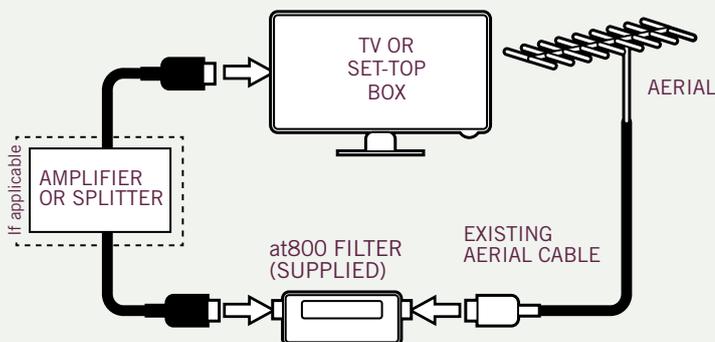


3 Plug the end of the short cable from your pack (labelled A) into the end of the filter (labelled A)

5 Plug your aerial cable into the other end of the filter (labelled B)



Your installation is complete when your TV aerial is connected to your TV or set-top box via the at800 filter.



If you have a TV amplifier or booster – either next to your TV or in your loft – the at800 filter needs to be connected between the aerial and the amplifier or splitter.

An amplifier or splitter could be fitted anywhere in the system e.g. masthead (at the aerial), distribution, or a set-back amplifier (at the TV).



SAFETY FIRST

Please read these instructions carefully before beginning. Store these instructions in a safe place in case you have a problem or need to re-install the filter.

- DO NOT** use if damaged
- DO NOT** place it where it may fall
- DO NOT** clean with liquids or aerosols

- DO NOT** place on hot surfaces
- DO NOT** connect to any sort of electrical supply
- ONLY** use for TVs, set-top boxes and ahead of boosters/signal amplifiers

Terms and conditions of use 1. Our responsibility to mitigate interference to your Freeview service from 4G mobile services is set out in our Code of Service, available at www.at800.tv/cos or by calling the number on the back page of this instruction booklet. 2. We cannot guarantee that the filter we provide you with will not be damaged or faulty. If it is damaged or faulty you can call us on the number on the back page of this instruction booklet and we will send you a replacement filter. 3. We will accept responsibility if you are injured or die as a result of our negligence. We will not limit our responsibility in this case. 4. We will accept responsibility for making good any direct loss or damage to your physical property caused by the filter if the filter we send to you is defective. 5. Our liability to make good any loss or damage to your physical property in accordance with paragraph 4 is limited up to the value of £50.00 (fifty pounds). 6. We will not be responsible to you for any loss or damage that can not reasonably be expected or that you suffer if you have tampered with the filter, you use it contrary to the instructions that we have provided, if you have used the filter for any business purposes or any other loss or damage that is beyond our reasonable control. 7. We will not be responsible to you for any delay or failure by us to support you in installing the filter. 8. Apart from paragraphs 3 to 5, we will not have any financial responsibility to pay you any compensation for any other loss or damage. 9. If any paragraph in these legal terms is not allowed or is not effective the other paragraphs will continue to apply.

WEEE Marking A product marked with the WEEE recycling symbol means that at the end of the life of the product you must dispose of it separately at an appropriate collection point and not place it in the normal domestic unsorted waste stream. This will benefit the environment for all.

CE Marking Manufacturer product type codes, descriptions, and product standard and normative documents information are on our website: www.at800.tv